

The Heritage at Brentwood complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

The Heritage at Brentwood:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact The Heritage, 900 Heritage Way, Brentwood, TN 37027 by phone at 615-564-4900, or by email at info@theheritagelcs.com.

If you believe that The Heritage has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with The Heritage, 900 Heritage Way, Brentwood, TN 37027, by phone at 615-564-4900, or by info@theheritagelcs.com. You can file a grievance in person or by mail or email. If you need help filing a grievance, our Health Care Administrator is available to help you. You can also electronically file a civil rights complaint with the U.S.

Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su

disposición servicios gratuitos de asistencia lingüística. Llame al 615-564-4900.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 615-564-4900。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

Gọi số 615-564-49002.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 615-564-4900.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 615-564-4900. 번으□로 전화해 주십시오.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 615-564-4900.

注意事項：日□本語を話される場合、無料の言語支援をご利用いただけます。615-564-4900。

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 615-564-4900.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 615-564-4900.

ध्यान दे: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 615-564-4900.

خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 615-564-4900 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 615-564-4900

सुचना: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 615-564-4900

دمکھیت، خزمەتگوزاریهکانی یارمەتی زمان، بهخوڕایی، بو تو بهردهسته. ناگاداری: ئهگهر به زمانی کوردی قهسه پهیوهندی به: 615-564-4900